

Last Update [July 01, 2018]

Privacy Notice

Protecting the security and privacy of your personal data is important to Siemens Healthcare GmbH (“Siemens”). Therefore Siemens operates teamplay, the Siemens Healthineers platform, the Solution Store, and the applications/services offered therein (“Services”) in compliance with applicable data privacy laws.

Categories of personal data processed and purpose of the processing

When registering for, visiting and using the Services, Siemens processes the following personal data about you:

- Personal data that you actively provide to Siemens within the Services. i.e. information that you actively enter when registering for the Service or creating a user account or when using contact and other forms offered within the Service (for example, in order to contact Siemens with your inquiries and questions).

Depending on your user status (affiliated or non-affiliated) Siemens processes in particular: full name, address, e-mail address, phone number, ID of institutions you are affiliated with, country of affiliated institution, password, configuration data such as UI preferences (e.g. preferred language, layout options)

- Information that is automatically sent to Siemens by your web browser or device, such as your IP-address or other device identifier, device type, browser type (if applicable), referring site, sites accessed during your visit, the date, and time of each visitor request.

We process your personal data for the following purposes:

- To offer the Services and functions and to administer your use of the Services.
- To verify your identity.
- To answer and fulfill your specific requests.
- To make you a visible searchable user within Services.
- To maintain and improve our Services.
- To prevent an illegal use of our Services.

We only process your personal data if we are permitted by applicable law to do so. In particular, if you are based in the European Economic Area, the legal basis for Siemens processing data about you is that such processing is necessary for the purposes of:

- (i) Siemens exercising its rights and performing its obligations in connection with any contract we make with you (Article 6 (1) (b) General Data Protection Regulation),
- (ii) compliance with Siemens’ legal obligations (Article 6 (1) (c) General Data Protection Regulation), and/or
- (iii) legitimate interests pursued by Siemens (Article 6 (1) (f) General Data Protection Regulation).

Generally the legitimate interest pursued by Siemens in relation to our use of your personal data is the efficient operation, management, and support of the Service, but we may disclose other legitimate interests for specific uses.

In some cases, we may ask if you consent to the relevant use of your personal data. In such cases, the legal basis for Siemens processing that personal data is that you have consented (Article 6 (1) (a) General Data Protection Regulation).

Transfer and disclosure of personal data

For the purposes mentioned above Siemens may transfer or disclose your personal data to:

- Microsoft Ireland Ltd. and Microsoft Corporation, USA (operation of Azure cloud infrastructure)
- Amazon Web Services (Geo-Location service)
- AuthO Inc. (Authentication service)
- LaunchDarkly.com (Feature Toggle Management)
- Siemens Healthcare Private Limited, India (Services development, 3rd Level Support)
- Siemens Healthineers Affiliates (Remote Maintenance services)
- Courts, law enforcement authorities, regulators, or attorneys if necessary to comply with the law or for the establishment, exercise, or defense of legal claims.
- Service providers (so-called data processors), such as hosting or IT maintenance service providers, which only act upon instructions of Siemens and are contractually bound to act in compliance with applicable data protection law.

If you are located within European Economic Area, please be aware that sometimes the recipients to whom Siemens transfers or discloses your personal data are located in countries in which applicable laws do not offer the same level of data protection as the laws of your home country.

In such cases, and if required by applicable law, Siemens takes measures to implement appropriate and suitable safeguards for the protection of your personal data. In particular:

Siemens uses data transfer mechanisms compliant with Articles 44 et seq. GDPR which provide appropriate safeguards for the transfer of personal data to such a third country, e.g. by

- (i) standard contractual clauses according to EU Commission decision 2010/87/EU;
- (ii) standard protection clauses according to Article 46 GDPR;
- (iii) binding corporate rules according to Article 47 GDPR; or
- (iv) -in case of US recipients – the recipient being certified under the Privacy Shield.

You may request further information about the safeguards implemented in relation to specific transfers by contacting dataprivacy.func@siemens-healthineers.com.

Retention periods

Unless indicated otherwise at the time of the collection of your personal data (e.g. within a form completed by you), we erase your personal data if the retention of that personal data is no longer necessary (i) for the purposes for which they were collected or otherwise processed, or (ii) to comply with legal obligations.

Your rights

The data protection law applicable to Siemens when processing your personal data may entitle you to specific rights in relation to your personal data. You can find out more about those rights by contacting dataprivacy.func@siemens-healthineers.com.

In particular and subject to the respective statutory requirements, if you are located in the European Economic Area, you are entitled to:

- Obtain from Siemens confirmation whether or not personal data concerning you are being processed, and where that is the case, access to the personal data;
- Obtain from Siemens the rectification of inaccurate personal data concerning you;
- Obtain from Siemens the erasure of your personal data;
- Obtain from Siemens restriction of processing regarding your personal data;
- Data portability concerning personal data, which you actively provided; and
- Object, on grounds relating to your particular situation, to processing of personal data concerning you.

Data Privacy Contact

The Siemens Data Privacy Organization provides support with any data privacy-related questions, comments, concerns, or complaints or in case you wish to exercise any of your data privacy-related rights. The Siemens Data Privacy Organization may be contacted at: dataprivacy.func@siemens-healthineers.com.

The Siemens Data Privacy Organization will always use best efforts to address and settle any requests or complaints you bring to its attention. Besides contacting the Siemens Data Privacy Organization, you always have the right to approach the competent data protection authority with your request or complaint.

Do Not Track

At this time, our Internet sites do not recognize or respond to “Do Not Track” browser signals.

Web Analytics Services

Siemens monitors the runtime behavior of the Services for quality assurance and tracks page views by user based on pseudonyms for the purpose of identifying product improvements. To achieve this, temporary cookies are created and deleted immediately after creation. The statistical data generated from the monitoring is stored for a maximum of 90 days.

In this context Siemens uses the “Microsoft Azure Application Insights” service of Microsoft Corporation, Redmond, USA.

Children

This Service is not directed to children under the age of thirteen. We will not knowingly collect personal data via this Service from children under the age of thirteen without insisting that they seek prior parental consent if required by applicable law. We will only use or disclose personal data about a child to the extent permitted by law, to seek parental consent, according to local law and regulations or to protect a child.

Security

To protect your personal data against accidental or unlawful destruction, loss, use, or alteration and against unauthorized disclosure or access, Siemens uses reasonable physical, technical, and organizational security measures. Unfortunately, there is no complete assurance of security in transit or storage to any information that you transmit, no complete assurance that information will not be accessed, disclosed, altered, or destroyed by a breach of any of our physical, technical, or organizational measures.

California Privacy Rights

California's "Shine The Light" law permits those of our customers who are California residents to request annually a list of their personal information (if any) that we disclosed to third parties for direct marketing purposes in the preceding calendar year, and the names and addresses of those third parties. At this time, we currently do not share any personal information with third parties for their direct marketing purposes.

Amendments to the Privacy Notice

We may update this Privacy Notice from time to time. The date of the latest update is indicated at the top of this Privacy Notice.

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