

Privacy Policy

This privacy policy describes the entity responsible for the collection, processing and use of personal data collected from you in connection with the teamplay platform ("Platform") and the services available at <https://teamplay.siemens.com> ("Services"), what types of personal data are collected about you, what is done with it, and your rights in relation to the use of the data.

I. Data Controller

The responsible data controller for any personal data collected, processed and used in connection with the Platform and the Services provided by Siemens Healthcare GmbH, Henkestr. 127, 91052 Erlangen, Germany ("Siemens") is the institution, hospital or other legal entity for which you are working ("Institution").

II. Types of Data

In addition to other personal data that you actively provide in connection with the Platform (e.g., when you send an e-mail), the following types of personal data are collected, processed and/or used when you use the Platform and Services:

- Full name
- Address
- E-mail address
- Phone number
- ID of institution(s) you are affiliated with
- Country of affiliated institution
- Password
- teamplay configuration data, especially UI preferences (e.g. preferred language, layout options)

III. Purposes of the collection, processing and use

Unless otherwise provided, your personal data are collected, processed and/or used for the following purposes:

- To administer, operate and maintain the Platform and Services, i.e. to manage your registration and access to the Platform and the Services
- to prevent an illegal use of the Platform and Services; and
- to make you a visible and searchable user for other teamplay users.

If you do not provide your personal data, your use and access to the Services and/or the functionality of the Platform may be restricted.

IV. Categories of Recipients

Your personal data will be stored and processed on a Microsoft Azure Platform within the European Union. For this purpose, Siemens has entered into a data processing agreement with Microsoft Ireland Operations Limited, Ireland. In exceptional cases it may be required that Microsoft Corporation, Redmond, USA must access the Microsoft Azure Platform for troubleshooting purposes. In such case, access to the data stored therein cannot be excluded. Furthermore, your e-mail address and the country of your affiliated institution will be stored in all Microsoft data centers involved in the provision of the Services worldwide to redirect you to the data center where the respective institutional account is maintained. Except for such storage and access by Microsoft, the processing of your personal data is exclusively performed by Siemens and Siemens Technology and Services Private Limited, India. In addition, Siemens and/or its affiliates may offer remote support services in connection with the Services. When using such remote support services, Siemens and/or its affiliates may get access to data that contain your personal data.

Therefore, your personal data may be processed in India, and in exceptional circumstances in the USA, as well as in other countries within or outside the European Economic Area, including in countries which are not recognized as providing an adequate level of protection of personal data in accordance with Directive 95/46/EC of the European Parliament and of the Council of 24 October 1995 on the protection of individuals with regard to the processing of personal data and on the free movement of such data.

Your personal data is shared with other third parties only if the Institution and/or Siemens are obligated to do so on the basis of applicable legal requirements (e.g. to courts or criminal prosecution authorities), you have consented to the respective transfer or the transfer is otherwise lawful under applicable law.

V. Web Analytics Services

Siemens Healthcare monitors the runtime behavior of the teamplay application for quality assurance and tracks page views by user based on pseudonyms for the purpose of identifying product improvements. To achieve this, temporary cookies are created and deleted immediately after creation. The statistical data generated from the monitoring is stored for a maximum of 30 days. In this context Siemens Healthcare uses the “Microsoft Azure Application Insights” service of Microsoft Corporation, Redmond, USA.

VI. Your Rights

You may contact the Institution in order to receive information about your personal data, and/or to exercise your statutory rights regarding the access, rectification, deletion and blocking of your personal data, and/or to object the processing of your personal data for purposes of marketing and/or market or opinion research free of charge.

VII. Changes to the Privacy Policy

Improvements to the Platform and/or Services may require amendments to this privacy policy – e.g. by the implementation of new technologies or the introduction of new services. This privacy policy may be changed or supplemented at any time. The changes will be published on the Platform. Therefore, you should review the Platform regularly to inform yourself about the current version of the privacy policy.

VIII. Contact Details

If you have any questions about the privacy policy or would like to complain about the handling of your personal data, please contact the privacy officer at the Institution at the contact details below.

If you are not satisfied with the response or do not receive a response within a reasonable timeframe, you may have the right to make a complaint to the Australian privacy regulatory authority, the Office of the Australian Information Commissioner. Current contact details for the OAIC are available on the OAIC's website at www.oaic.gov.au.

E-mail: support.teamplay.healthcare@siemens.com
Ordinary mail: Henkestr.127, 91052 Erlangen