

Privacy Policy

This privacy policy describes the entity responsible for the collection, processing and use of personal data we collect from you in connection with the teamplay platform ("Platform") and the services available at <https://teamplay.siemens.com> ("Services"), what types of personal data we collect about you, what we do with it, and your rights in relation to our use of the data.

I. Data Controller

The responsible data controller for any personal data collected, processed and used in connection with the Platform and the Services is Siemens Healthcare GmbH, Henkestr. 127, 91052 Erlangen, Germany ("Siemens").

II. Types of Data

In addition to other personal data that you actively provide to us (e.g., when you send an e-mail to us), we collect, process and use the following types of personal data when you use our Platform and Services:

- Full name
- Address
- E-mail address
- Phone number
- ID of institution(s) you are affiliated with
- Country of affiliated institution
- Password
- teamplay configuration data, especially UI preferences (e.g. preferred language, layout options)

III. Purposes of the collection, processing and use

Unless otherwise provided, we collect, process and use your personal data for the following purposes:

- To administer, operate and maintain the Platform and Services, i.e. to manage your registration and access to the Platform and the Services
- to prevent an illegal use of our Platform and Services; and
- to make you a visible and searchable user for other teamplay users.

IV. Categories of Recipients

Your personal data will be stored and processed on a Microsoft Azure Platform within the European Union. For this purpose, Siemens has entered into a data processing agreement with Microsoft Ireland Operations Limited, Ireland. In exceptional cases it may be required that Microsoft Corporation, Redmond, USA must access the Microsoft Azure Platform for troubleshooting purposes. In such case, access to the data stored therein cannot be excluded. Furthermore, your e-mail address and the country of your affiliated institution will be stored in all Microsoft data centers involved in the Services worldwide to redirect you to the data center where the respective institutional account is maintained.

Except for storage of the database on the Microsoft Azure Platform and access by Microsoft, the processing of your personal data is exclusively performed by Siemens and Siemens Technology and Services Private Limited, India, acting on behalf of Siemens. In addition, Siemens and/or its affiliates may offer remote support services in connection with the Services. When using such remote support services, Siemens and/or its affiliates may get access to data that contain your personal data.

Therefore, your personal data may also be processed in India and in exceptional circumstances in the US, as well as in other countries within or outside the European Economic ('EEA'), including in countries which are not recognized as providing adequate level of protection of personal data in accordance with Directive 95/46/EC of the European Parliament and of the Council of 24 October 1995 on the protection of individuals with regard to the processing of personal data and on the free movement of such data.

We share your personal data with other third parties only if we are obligated to do so on the basis of legal requirements (e.g. to courts or criminal prosecution authorities), you have consented to the respective transfer or the transfer is otherwise lawful under applicable law.

V. Web Analytics Services

Data for Usability improvements: Cookies and similar technologies

Siemens Healthcare monitors the runtime behavior of the teamplay application for quality assurance and tracks page views by user based on pseudonyms for the purpose of identifying product improvements. To achieve this, temporary cookies are created and deleted immediately after creation. The statistical data generated from the monitoring is stored for a maximum of 30 days.

In this context Siemens Healthcare uses the “Microsoft Azure Application Insights” service of Microsoft Corporation, Redmond, USA. Here it is pointed out that the statutory framework in the target country (USA) for protecting personal data is not generally equivalent with the one in the European Union (EU) and the European Union /European Economic Area (EU/EEA) respectively.

VI. Your Rights

You may contact Siemens at support.teamplay.healthcare@siemens.com, in order to receive information about your personal data; and/or to exercise your statutory rights regarding the access, rectification, deletion and blocking of your personal data; and/or to object the processing of your personal data for purposes of marketing and/or market or opinion research.

VII. Changes to the Privacy Policy

To improve our service to you improvements to our Platform and/or Services may require amendments to this privacy policy – e.g. by the implementation of new technologies or the introduction of new services. We reserve the right to change or supplement this privacy policy at any time. We will publish the changes on the Platform. Therefore, you should review the Platform regularly to inform you about the current version of the privacy policy.

VIII. Contact Details

If you have any questions about the privacy policy or would like to complain about our handling of your personal data relating, please contact us by using one of the following contact details:

E-mail: support.teamplay.healthcare@siemens.com

Ordinary mail: Henkestr.127, 91052 Erlangen