

Privacy Policy

This privacy policy describes the entity responsible for the collection, processing and use of personal data we collect from you in connection with the teamplay platform ("Platform") and the services available at <https://teamplay.siemens.com> ("Services"), what types of personal data we collect about you, what we do with it, and your rights in relation to our use of the data.

I. Data Controller

The responsible data controller for any personal data collected, processed and used in connection with the Platform and the Services is Siemens Healthcare Limited, 278, Zhouzhu Road, Nanhui, 201318 SHANGHAI, China ("Siemens").

II. Types of Data

In addition to other personal data that you actively provide to us (e.g., when you send an e-mail to us), we collect, process and use the following types of personal data when you use our Platform and Services:

- Full name
- Address
- E-mail address
- Phone number
- ID of institution(s) you are affiliated with
- Country of affiliated institution
- Password
- teamplay configuration data, especially UI preferences (e.g. preferred language, layout options)

III. Purposes of the collection, processing and use

Unless otherwise provided, we collect, process and use your personal data for the following purposes:

- To administer, operate and maintain the Platform and Services, i.e. to manage your registration and access to the Platform and the Services
- to prevent an illegal use of our Platform and Services; and
- to make you a visible and searchable user for other teamplay users.

IV. Categories of Recipients

Your personal data will be stored and processed on a Microsoft Azure Platform operated by Shanghai Blue Cloud Technology Co., Ltd. within the People's Republic of China. For this purpose, Siemens has entered into a data processing agreement with Shanghai Blue Cloud Technology Co., Ltd.. In exceptional cases it may be required that Microsoft Corporation, Redmond, USA must access the Microsoft Azure Platform for troubleshooting purposes. In such case, access to the data stored therein cannot be excluded. Furthermore, your e-mail address and the country of your affiliated institution will be stored in all Microsoft data centers involved in the Services worldwide to redirect you to the data center where the respective institutional account is maintained.

Except for storage of the database on the Microsoft Azure Platform and access by Microsoft, the processing of your personal data is exclusively performed by Siemens, Siemens Healthcare GmbH, Germany and Siemens Healthcare Private Limited, India, acting on behalf of Siemens. In addition, Siemens and/or its affiliates may offer remote support services in connection with the Services. When using such remote support services, Siemens and/or its affiliates may get access to data that contain your personal data.

We share your personal data with other third parties only if we are obligated to do so on the basis of legal requirements (e.g. to courts or criminal prosecution authorities), you have consented to the respective transfer or the transfer is otherwise lawful under applicable law.

V. Web Analytics Services

Data for Usability improvements: Cookies and similar technologies

Siemens monitors the runtime behavior of the teamplay application for quality assurance and tracks page views by user based on pseudonyms for the purpose of identifying product improvements. To achieve this, temporary cookies are created and deleted immediately after creation. The statistical data generated from the monitoring is stored for a maximum of 30 days.

In this context Siemens Healthcare uses the “Microsoft Azure Application Insights” service of Microsoft Azure operated by Shanghai Blue Cloud Technology Co., Ltd..

VI. Your Rights

You may contact Siemens at support.teamplay.healthcare@siemens.com, in order to receive information about your personal data; and/or to exercise your statutory rights regarding the access, rectification, deletion and blocking of your personal data; and/or to object the processing of your personal data for purposes of marketing and/or market or opinion research.

VII. Changes to the Privacy Policy

To improve our service to you improvements to our Platform and/or Services may require amendments to this privacy policy – e.g. by the implementation of new technologies or the introduction of new services. We reserve the right to change or supplement this privacy policy at any time. We will publish the changes on the Platform. Therefore, you should review the Platform regularly to inform you about the current version of the privacy policy.

VIII. Contact Details

If you have any questions about the privacy policy or would like to complain about our handling of your personal data, please contact us by using one of the following contact details:

E-mail: support.teamplay.healthcare@siemens.com

Ordinary mail: Siemens Healthcare Limited, 278, Zhouzhu Road, Nanhui, 201318 SHANGHAI, China